

Effective: 2014, last reviewed 26 January 2024

Keysight Technologies, Inc. Policy on Electrostatic Discharge (ESD) Controls

At Keysight Technologies we take our product quality and reliability very seriously; it's woven into the fabric of our DNA dating back to our HP heritage. An important element of our quality culture is ESD controls. Keysight adheres to the Industry Standard ANSI/ESD S20.20 – 2021 for better controls and prevention of ESD damage in our Manufacturing, Service, and Calibration work environments worldwide.

Keysight's ESD control program includes a global program manager, site coordinators, auditors, and training for all personnel that work in ESD control areas. Some elements of our program are:

- Periodic audits to ensure conformity to Keysight's documented ESD Control Manual
- Rigorous evaluation and qualification of ESD control items used at Keysight
- Requirements for all relevant suppliers and contract manufacturers to have ESD control programs
- Use of appropriate ESD packaging and labeling throughout Keysight processes
- During product development, testing of Keysight's products for ESD sensitivity, and labeling of any ESD sensitive ports or connectors

If you would like additional information about Keysight's ESD Program, please contact ccr.keysight@keysight.com.

Additional information about Keysight's overall quality program is available at: [Quality and Security \(keysight.com\)](https://www.keysight.com/quality).