

M8070B Installation

Troubleshooting Guide

During the installation of the M8070B, the main installer may become stuck at the 'Checking for Prerequisites' stage if an 'IVI Shared Components x.x.x' version older than 3.0.0 is already installed on the system. To successfully install and configure M8070B along with all required components, please follow the steps outlined below:

Step 1: Check IO Library Version:

If the IO Library installed version is older than 18.3.29517, then remove the following four components:

- IVI Shared
- IVI.NET Shared
- VISA Shared
- VISA.NET Shared

Note: You can find more information at [IO Libraries Suite Downloads](#).

Step 2: Remove Keysight HPP

Step 3: Remove Keysight License Service

Step 4: Remove Keysight License Manager

Step 5: Install IO Lib 2024 Update 2 Pre-requisite (See [IO Libraries Suite Downloads](#))

Step 6: Install IO Lib 2024 Update 2 (Main Installer) (See [IO Libraries Suite Downloads](#))

Step 7: Install M8070B System Software version 11.60 (See [keysight.com/find/M8070B](https://www.keysight.com/find/M8070B))

Step 8: Launch the M8070B System Software

Contact Keysight Technologies

For more information on Keysight Technologies' products, applications, or services, please contact your local Keysight office. The complete list is available at: www.keysight.com/find/contactus

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